

Workgroup Exceptional Call Report

Start Date: 11/1/2006
 Start Time: 8:00:00AM

End Date: 11/17/2006
 End Time: 6:00:00PM

<u>Workgroup</u>	<u>Start Date/Time</u>	<u>Duration (sec)</u>	<u>Caller ID</u>	<u>Dialed Number</u>	<u>Exit Reason</u>	<u>Fwd/Xfer Target DN</u>
Airline WG (x411)						
	November 17, 2006 16:00:46	1	515221	8663166052	Abandon	
	November 17, 2006 16:47:43	3	372	411	Abandon	
Number of Exceptional Calls: 2						
CMS Caseworker WG (x405)						
	November 17, 2006 15:45:56	8	141	303	Abandon	
Number of Exceptional Calls: 1						
Commerical WG (x408)						
	November 14, 2006 08:17:37	52	+12164643090	8008685854	Abandon	
	November 14, 2006 08:19:58	59	+13304590776	8008685854	Abandon	
	November 14, 2006 10:04:50	1	+12032561606	8008685854	Abandon	
	November 14, 2006 10:50:58	7	2708655811	8008685854	Abandon	
	November 14, 2006 10:51:00	26	Blocked	8008685854	Abandon	
	November 14, 2006 10:23:07	0	+18042767098	8008685854	Abandon	
	November 14, 2006 10:25:29	119	+19376103099	8008685854	Abandon	
	November 14, 2006 13:23:05	34	+12125634728	8008685854	Abandon	
	November 14, 2006 13:56:05	3	+18138858200	8008685854	Abandon	
	November 14, 2006 14:31:16	33	+16147985900	8008685854	Abandon	
	November 14, 2006 16:40:49	4	+17028182445	700	Abandon	
	November 14, 2006 16:49:51	9	+12709267051	8008685854	Abandon	
	November 15, 2006 08:06:24	278	+15136810437	8008685854	Abandon	
	November 15, 2006 12:43:35	0	+15138721123	8008685854	Abandon	
	November 15, 2006 14:12:56	35	+18307743946	8008685854	Abandon	
	November 15, 2006 14:27:01	4	+17028182445	700	Abandon	
	November 16, 2006 13:34:07	6	+12164704729	8008685854	Abandon	
	November 16, 2006 14:28:42	3	+17028182445	700	Abandon	
	November 16, 2006 14:36:52	4	+17028182445	700	Abandon	
	November 16, 2006 15:27:39	54	+17852731932	8008685854	Abandon	
	November 16, 2006 15:30:53	2	+13407786311	8008685854	Abandon	
	November 16, 2006 16:04:28	6	+16064370899	8008685854	Abandon	
	November 17, 2006 10:53:20	37	+18644395788	8008685854	Abandon	
	November 17, 2006 12:17:01	59	3133362284	8008685854	Abandon	
	November 17, 2006 15:02:09	5	+19724674463	8008685854	Abandon	
Number of Exceptional Calls: 25						
Order Admin WG (x187)						
	November 14, 2006 13:29:05	1	+13123538853	8008685854	Abandon	
Number of Exceptional Calls: 1						
Sales Admin WG (x410)						